TABLE OF CONTENTS

FOREWORD		i	
PAR	ΤΙ		
		ERAL INFORMATION OF T COUNTY WATER AUTHORITY	1-1
1.1	BAC	KGROUND	1-1
1.2	OFFI	CES	1-1
1.3	OFFI	CE HOURS	1-1
1.4	INFO	DRMATION & DISPUTES	1-1
1.5	EME	RGENCY CALLS	1-1
1.6	INSP	ECTORS & METER READERS	1-2
1.7	CON	SERVATION	1-2
1.8	ENFO	ORCEMENT	1-3
1.9	AVA	ILABILITY	1-4
1.10	APPL	LICABILITY	1-4
1.11	NEW	RULES & REGULATIONS	1-4
1.12	RATI	ES FOR WATER	1-4
1.13	OWN	NERSHIP	1-4
PAR'	T II		
	RUL	ES, POLICIES AND PROCEDURES	2-1
2.1	EFFE	ECTIVE	2-1
2.2	GENI	ERAL	2-1
	2.2.1	Interruption of Service	2-1
	2.2.2	Notice of Interruption of Service	2-1

	2.2.3	Unauthorized Use of Water	2-2
	2.2.4	Resale of Water	2-2
	2.2.5	Temporary Services	2-2
	2.2.6	Water Waste	2-3
	2.2.7	Right to Make Inspection	2-3
	2.2.8	Request for Turn-Off and Turn-On	2-3
	2.2.9	Request for Service	2-4
	2.2.10	Request for Serviceability	2-4
	2.2.11	Refusal to Provide Service	2-5
	2.2.12	Acceptable Service Area	2-6
	2.2.13	Booster Pumps	2-6
		2.2.13.1 Residential	2-6
		2.2.13.2 Commercial	2-7
	2.2.14	Number of Services	2-7
	2.2.15	Thawing Frozen Service Pipes	2-8
	2.2.16	Repairs and Modifications to Property Owner's Service Pipe and Fixture	2-8
	2.2.17	Penalty for Violations of Rules	2-9
	2.2.18	Requirements Not Covered	2-9
2.3	BILLI	NG	2-9
	2.3.1	Information Regarding Bills	2-9
	2.3.2	Exemptions from Water Protection Surcharges	2-10
	2.3.3	Connection Charges	2-10
	2.3.4	Change of Ownership, Occupancy or Use	2-11

	2.3.5	Billing Disputes	2-12
	2.3.6	Public & Private Hydrant Billing	2-12
	2.3.7	Private Fire Service Billing	2-12
	2.3.8	Turn-Off Charge	2-13
	2.3.9	Turn-On Charge	2-13
	2.3.10	Service Charge	2-13
	2.3.11	Insufficient Fund Returned Checks	2-13
	2.3.12	Interest on Delinquent Accounts	2-13
	2.3.13	Water Quality Sampling Charge	2-14
	2.3.14	Material Purchase	2-14
	2.3.15	Miscellaneous, Service & Hydrant Repair	2-14
	2.3.16	Inactive Service Connection	2-14
	2.3.17	Inspection Fees	2-14
	2.3.18	Legal Fees	2-15
	2.3.19	Meter Testing Fees	2-15
2.4	PAYM	MENTS	2-15
	2.4.1	Information Regarding Payments	2-15
	2.4.2	Residential Payment Plans	2-16
	2.4.3	Courtesy Notices Delinquent Bills	2-16
2.5	METE	ERING	2-17
	2.5.1	Service Metering	2-17
	2.5.2	Single Unit Residential Meter Pits	2-19
	2.5.3	Master Metering Optional	2-19
	2.5.4	Master Meters	2-20

	2.5.5	Fire Supply Meters	2-21
	2.5.6	Location of Meters	2-21
	2.5.7	Meter Testing	2-22
	2.5.8	Damaged Meters	2-23
	2.5.9	Repairs to Large Meters	2-23
	2.5.10	Billing Non-Registering Meters	2-24
	2.5.11	Tampering with or Defacing Meters	2-24
	2.5.12	Deduction Meters	2-25
2.6	FIRE S	SUPPLY	2-25
	2.6.1	Fire Service	2-25
	2.6.2	Inspection Fire Service	2-26
	2.6.3	Public Fire Hydrants	2-26
	2.6.4	Private Fire Hydrants	2-27
2.7	IRRIG	ATION SYSTEM	2-28
PAR	ГШ		
	CONS	STRUCTION	3-1
3.1	APPL	ICATION	3-1
	3.1.1 7	To Obtain Approval for	3-1
3.2	MAIN	EXTENSION	3-2
3.3	FINA	NCING EXTENSIONS	3-3
3.4	CALC	ULATIONS	3-4
3.5	TIME	OF REVIEW	3-5
3.6	DURA	ATION OF WATER SERVICE CONSTRUCTION APPROVAL	3-5
3.7	DRAV	VINGS	3-6

3.8	WATER SYSTEM MODELING	3-7
3.9	FIRE FLOW TESTING	3-7
3.10	FEES	3-8
3.11	NOTIFICATION	3-9
3.12	INSPECTION	3-9
3.13	AS-BUILT/RECORD DRAWINGS	3-10
3.14	RESTRICTIONS	3-12
3.15	EASEMENTS	3-13
3.16	TAPPING VALVE AND SLEEVE	3-14
3.17	HYDRANTS	3-14
3.18	SERVICES	3-16
3.19	METER CHAMBER/PITS	3-17
3.20	THRUST RESTRAINT	3-18
3.21	INSTALLATION METHODS	3-19
3.22	PRESSURE TEST	3-23
3.23	CHLORINATION/DISINFECTION	3-24
PART		
	MATERIALS	4-1
4.1	BACKGROUND	4-1
4.2	SERVICES	4-1
4.3	METERS	4-1
4.4	METER CHAMBER/PITS	4-2
4.5	AIR RELEASE MANHOLE	4-2
4.6	THRUST RESTRAINT	4-2

4.7	WATER PIPE	4-3
4.8	PIPE FITTINGS	4-4
4.9	VALVES	4-4
	4.9.1.1 Resilient Seat Gate 4 Inch to 12 Inch	4-5
	4.9.1.2 Butterfly 16" and Larger	4-5
	4.9.1.3 Tapping Sleeves and Valves	4-6
	4.9.1.4 Swing-Check	4-7
	4.9.2 Valve Road Box	4-7
4.10	HYDRANTS	4-8
4.11	CORPORATION STOP	4-9
4.12	CURB STOPS	4-10
4.13	SERVICE & GATE BOX	4-11
4.14	SADDLES	4-11
	4.14.1 Service	4-11
	4.14.2 Repair	4-12
4.15	FULL CIRCLE REPAIR	4-12
4.16	DUCTILE IRON COUPLINGS	4-13
	4.16.1 Straight	4-13
	4.16.2 Transitional	4-13
4.17	BACKFLOW PREVENTERS	4-13
	4.17.1 Testable Double Check	4-14
	4.17.2 Testable Reduced Pressure	4-14
	4.17.3 Household Dual Check	4-14
4.18	BACKFILL	4-14

PART V

	SERVICE BACKFLOW PREVENTION/CROSS CONNECTIONS	5-1
5.1	CROSS CONNECTIONS STRICTLY PROHIBITED	5-1
5.2	REQUIREMENTS FOR BACKFLOW PREVENTION	5-1
PART	Γ VI GLOSSARY	6-1
APPE	Appendix A Application – Requests & Forms Request for Plan Review Application Form Application for Water Service/Meter Request for Serviceability Application Form Submission Requirements Temporary Service/Meter Application Application for Water Irrigation System Design Check List for Review Calculation Check List for Review Commercial Pumping Booster Station Check List fo Property Sale Water Service Closing Form Building Demolition Request Form Appendix B Standard Details Appendix C Customer Water Service Disinfection Policy Appendix D Exemptions from Water Protection Surcharge Appendix E Cross-Connection Control Program Appendix F Procurement Procedures Appendix G Drought Management Policy Appendix H KCWA Large Meter Testing and Repair Guidelines	r Review