

NOTICE

KENT COUNTY WATER AUTHORITY

METER CHANGE OUT PROGRAM

Kent County Water Authority will be installing new remote reading water meters and remote reading endpoints over the next two years. The installation work is being done by a private contractor, Thielsch Engineering/USI. Only meters sized less than or equal to 2-inches are being replaced under this program. If your property has had a new meter installed within the last four years, the contractor will not be contacting you. If your property has a meter sized three inches or above, or is a large compound meter, you will only be receiving a remote reading device if your meter is compatible. In the coming months you will receive a notice asking that you contact them to schedule an appointment for installation if you meet the criteria as described above. You will also be able to schedule appointments on-line. All appointments will be scheduled between 8:00 A.M. and 4:00 P.M., Monday through Friday. There will be no direct charge to the customer for the installation of your meter as the current rate tariff has provided the funding. Further information regarding the program can be found at www.kentcountywater.org. We look forward to providing our customers with the latest meter reading technology.