



**KENT COUNTY  
WATER AUTHORITY**

**CONSUMER CONFIDENCE  
WATER QUALITY**

**Annual Report  
2008**

# KCWA Consumer Confidence Water Quality 2008 Annual Report

We are once again proud to present you with this year's Water Quality Report. This year's report covers all testing completed from January 1 through December 31, 2008 and fulfills both the Environmental Protection Agency (EPA) and Rhode Island Department of Health (RIDOH) requirements to provide a "Consumer Confidence Report" to our customers. This publication reflects our ongoing efforts to keep you informed about the quality of the water and services we deliver to you every day.

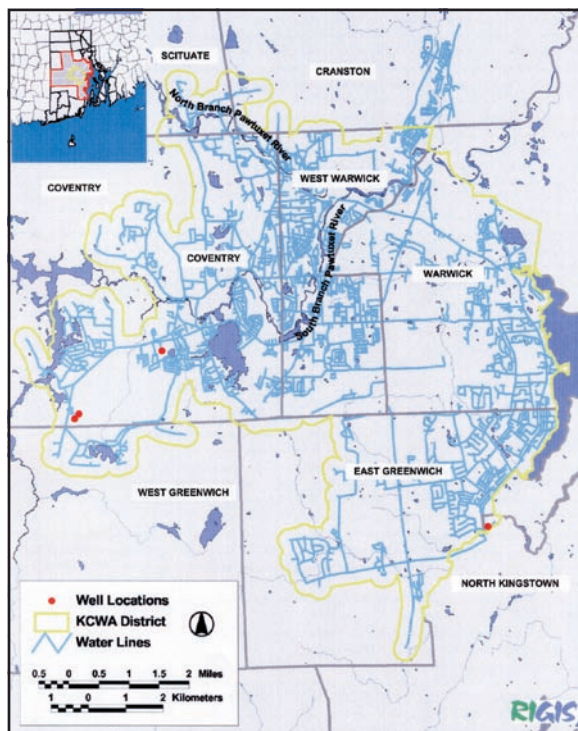
Over the years we have dedicated ourselves to producing drinking water that meets all state and federal drinking water standards. This report includes information related to the origin of your water, what it contains and how it compares to the quality standards set by the EPA. Be assured, the Kent County Water Authority and its professional staff are committed to providing our customers with the finest, most cost effective and reliable drinking water.

It's what's inside your water that counts and nothing counts more than your health. The Kent County Water Authority and its predecessor companies have been delivering safe, dependable water, seven days a week, 24 hours a day for 129 years. We continually strive to adopt new and better methods for delivering the best quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting these demands while continuing to serve the needs of all of our customers. Because it's important to understand the facts about the quality of your drinking water, here's the bottom line. As reported this year and in previous years, our monitoring results show our system had no violations. Water delivered by the Kent County Water Authority meets or surpasses all federal and state of Rhode Island requirements. You put a lot of faith in us and we take that very seriously. Thank you for your continued confidence in the product we deliver to you.

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We have learned through our monitoring and testing efforts that some regulated constituents have been detected. The EPA and RIDOH have determined that your water is SAFE at these levels. To learn more, please continue reading. We will tell you about the quality of your drinking water, its sources, an overview of the water system future goals, progress and more. Should you have any questions concerning this information or about your water utility, please contact our General Manager/Chief Engineer, Timothy J. Brown P.E. at 401-821-9300 or [customerservice@kentcountywater.org](mailto:customerservice@kentcountywater.org). Customer concerns regarding Providence Water results may be directed to the customer service department of the Providence Water Supply Board at 401-521-6300.

We value your input and want our customers to stay informed about their water utility. Public participation adds value to the decision making process regarding the quality of your water and the service you're provided. If you would like to learn more about your water utility, or play a part in its future, please attend any of our regularly scheduled board meetings, held on the third Thursday of each month. Meeting agenda information can also be found on the Secretary of State Website. <http://www.sec.state.ri.us/govtracker/>. Meetings begin at 3:30 p.m., at our office located at 1072 Main Street, West Warwick. We look forward to seeing you there!



## Additional Health Information

The sources of drinking water (both tap and bottled water) include rivers, lakes, ponds, reservoirs, springs, and wells. As water travels over the land or through the ground, it dissolves naturally occurring minerals, radioactive material and can pick up substances or contaminants resulting from the presence of human or animal activities.

All sources of drinking water are subject to potential contamination from substances that are naturally occurring or man made, such as: microbes, inorganic and organic chemicals, and naturally occurring radioactive substances. All drinking water, including bottled drinking water, may reasonably be expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily pose a health risk. More information on contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline 800-426-4791 or visit the EPA web site [www.epa.gov/safewater](http://www.epa.gov/safewater).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care providers about drinking water. EPA and CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.

MCL's are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day, at the MCL, for a lifetime to have a one-in-one-million chance of having the described health effects.

## Infrastructure Improvements

Kent County Water Authority distribution and transmission mains comprise a network of more than 430 miles of underground infrastructure, 9 storage tank facilities, and a multitude of pump, wells and pressure control stations that must be continually maintained. Many of the water mains are over 100 years old. Rhode Island General Law 46-15.6 requires that all large water suppliers implement an infrastructure replacement program to address such things as aged and failing mains, rehabilitation of tanks and pumping stations. Each water system is required to provide a funding mechanism to replace and/or rehabilitate identified components at the end of their useful life within the framework of the regulations. Inevitably, water rates will go up in order to pay for the replacement of old infrastructure. Costs associated with these improvements are incorporated in the rate structure for your billing. The rate structure and each program is fully reviewed and approved by the Public Utilities Commission (PUC) prior to commencing work on the planned improvements. At the current PUC approved rate water costs less than  $\frac{3}{4}$  of a cent per gallon delivered to your home. Water is still the best bargain in town in comparison to other utility and cable services.

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It is imperative for the continued viability of your water system and water quality to replace aging water mains, rehabilitate tanks and pumping stations, and implement programs that streamline our service to our customers. Several



planned projects are currently underway to replace failing water mains, enhance hydrant fire flow and better service you. In 2008 KCWA accomplished several important projects, including:

- Installation of approximately 7,000 linear feet of 12-inch diameter water mains and a pressure control station to upgrade service in the Oak Haven area of Coventry. This project replaces the Tiogue Tank gravity supply infrastructure with an underground pressure control station fed from a higher supply gradient. This improvement completes a long term plan to correct deficient conditions created years ago when development was expanded into the higher elevations of this area of Coventry. Commissioning of this project allows for the deactivation of the Tiogue Storage Tank and associated gradient infrastructure. Final paving will be completed in the spring/summer of 2009.
- Installation of approximately 28,000 linear feet of 8-inch and 16-inch diameter water main replacements in the city of Cranston and towns of Coventry and West Warwick.
- Completion of 20,000 linear feet of transmission mains comprising the infrastructure necessary to replace aged and undersized mains, and reduce supply vulnerability by facilitating redundant supply capabilities through an emergency interconnection with Providence Water Supply aqueduct.
- Completion of the update to the Kent County Water Authority 20 year Infrastructure Replacement Plan, which will prioritize our short-term (5 years) and long-term (20-year) infrastructure replacement priorities.
- Design of the Quaker Lane Pump Station improvements. This work will include increasing the station's low service capacity and installing pumps that will pump to our high-service area to help alleviate supply constraints currently experienced in this part of our system.

## Source Water Assessment

The Rhode Island Department of Health completed a source water assessment of the Kent County Water Authority supplies during 2003. Susceptibility to contamination was determined to be "MODERATE" according to the assessment guidelines used by the Department of Health during the assessment. This ranking is considered to be an

average ranking for the water supply. Individual ground water recharge areas may fall into the high or extreme risk of susceptibility to contamination from land use activities. Future risk is expected to increase with continued development. Copies of this assessment can be obtained from the RI Department of Health at 401-222-6867.

## Your watershed, Your environment, Your move

Understanding what a watershed really is and its connection to your water quality can help each of us safeguard our environment and the water we drink. A watershed is the natural drainage basin of any area. The Pawtuxet, Mishnock and Hunt River aquifers comprise the watersheds from which your water supply comes.

What goes into our watershed may also come from your own landscape or home. Caring for our watershed and what goes into it is a way each of us can make a difference. Even small amounts of pollutants can add up. Contaminants introduced to the watershed can be classified into two categories, point and non-point source contaminates. Point source pollution is that which can be traced to specific source such as a factory, farm, leaking fuel tank or industrial site. Non-point source contaminants are more difficult to manage because they represent small contributions from each of us. Paint thinner, antifreeze, pesticides, it doesn't take long for shelves to become cluttered with half-empty containers of chemicals. Chemicals or pollutants inadvertently put down a sink or street drain, or over application of fertilizer or pesticides sprayed around a foundation are all potential sources of watershed contamination because they can make their way to the aquifers that supply your drinking water. **Remember clean safe potable water starts at the source.**

Caring for our watershed and what goes into it by our own action or inaction is a way each of us can make a difference.

The gasoline additive Methyl Tertiary Butyl Ether (MTBE) is not a regulated substance requiring testing under the Safe Drinking Water Act. The increasing occurrence of groundwater contamination by this product has prompted an initiative for surveillance testing as an indicator of contamination potential in local aquifers. The Rhode Island Department of Health maintains the present health advisory (HA) level at 40 ppb. Testing conducted of the Kent County Water Authority's groundwater resources revealed a detection of



## Voluntary monitoring

In 2008, Providence Water Supply Board monitored both source and effluent waters for *Cryptosporidium* and *Giardia*. Neither of these organisms was detected.

## Supply Deficit

We continue to look for ways to meet the increasing demands on our public water system. The availability of supply sources remains indeterminate within this state. The Rhode Island Water Resources Board is legislatively empowered as the agency that manages the withdrawal and use of the waters of the state with the obligation to assure drinking water is available to all Rhode Islanders for use in their daily lives. Rhode Island Department of Environmental Management is legislatively empowered to supervise and control the protection, development, planning and utilization of the natural resources of the state. The Kent County Water Authority must rely on these state agencies in its endeavor to acquire additional supplies to service the expanding service area.

Do not view the varying shortfall many water suppliers' experience in meeting current maximum day demands as a passing event. Ideals on water supply statewide have become awash in a sea of innuendo that could have a crippling affect on the long term availability of public water supply well into the next century. Another much overlooked factor is the growing adverse effects of climatic change on water supply availability and reliability. The ability to store large quantities of reserve capacity is increasingly necessary to transcend extended dry periods. Additional surface water reservoirs or impoundments are perhaps the only suitable long term solution to this concern. The issue of future water supply has also become a nation wide concern as addressed in the United States Congress Bill H.R. 135 also known as the 'Twenty-First Century Water Commission Act of 2009'. This bill was submitted to establish the Twenty-First Century Water Commission to study and develop recommendations for a comprehensive water strategy to increase water availability and ensure safe, adequate, reliable, and sustainable water supplies vital to the economic and environmental future of the Nation.

In the 1960's, the state of Rhode Island obtained 8,600 acres of land in the Big River Watershed through eminent domain. At that time, this undertaking was with the specific intent of constructing a second drinking water reservoir supply, similar to the Scituate Reservoir system that currently supplies the majority of the state. To date, no action has been taken to construct this needed resource. Over the years expansion of public water throughout the state has continued to nibble

1.0 ppb for Mishnock Well 1, well below the Department of Health's 40 ppb health advisory level. Currently, this level of detection is not considered at risk for public drinking water by the Rhode Island Department of Health, but shows the vulnerability to contamination of our drinking water.

Each city and town through its comprehensive plan has primacy in establishing future land use, zoning and growth projections for municipalities as established by RI General Law 45-22.2-3. The ultimate responsibility and authority for implementation and enforcement of protection strategies for your drinking water sources is the municipality's governing body and Rhode Island Department of Environmental Protection (RIDEM). We ask all our customers to help us protect these sensitive drinking water sources by participating in your city and town land use decision making process. Protecting these drinking water aquifers and recharge areas is critical to the future of our communities.

Wellhead protection signs have been strategically positioned within existing Wellhead Protection Areas as a more visible indicator of your drinking water sources located in the towns of Coventry, East Greenwich and West Greenwich. We hope these signs have helped to increase public awareness and appreciation of the vital groundwater resources in these areas. Contact your city or town council member and zoning official to see what else can be done to protect these resources. Public participation in the zoning decision making process can be of great value in protecting your drinking water resources. We think of our customers who live within these areas as the guardians of these essential resources. Your help to preserve the aquifers of these critical drinking water sources will be eternally appreciated by your future family and friends who must perpetually rely on these drinking water resources. Please contact us or the Rhode Island Department of Environmental Management (401) 222-3070 if you suspect a potential contamination concern exists.

away at the available safe yield of the Scituate Reservoir source to the point where the full capacity has been appreciably allocated. No other large drinking water source exists within the state and demand continues to escalate in conjunction with residential and commercial development.

**We continue to believe that the Big River Reservoir project is vital to the future of our State's water resources to fulfill our future economic and domestic concerns.**

In 2005, the Kent County Water Authority Board contacted state officials seeking support to build the Big River Reservoir. We continue to believe that the Big River Reservoir project is vital to the future of our state's water resources to fulfill our future economic and domestic concerns. Currently, the majority of the state relies on one

reservoir system for their water supply. The Kent County Water Authority contends that a second reservoir system is intrinsic to future growth and to respond to future supply needs resultant from malevolent acts or major catastrophic events with the Scituate Reservoir system.

This year, the Rhode Island Water Resources Board completed a study to assess the potential risk of losing critical water sources of the state's major water suppliers to identify potential supplemental emergency water sources to meet emergency demands. The assessment indicated it did not consider development of new surface water sources as part of the supplemental supply portion of the study. Loss of the Providence Water Supply Board Scituate Reservoir source was indicated to present the largest impact on our customers. The assessment conclusions rely on existing local supplemental sources to provide minimum levels of service during a loss of a critical supply source. Many of which will require additional infrastructure or development of alternate facilities to be effective.

We will continue to bring forward our concerns regarding the water supply industry within our state and present ideas for improvement and/or modification as appropriate. We urge all customers to consider the same by contacting their senator or representative to voice your concerns regarding the future of water supply in Rhode Island. An abundant reliable supply is crucial to our growth and well-being. What other resource is available should the Scituate supply source become compromised or reaches its maximum output capacity or safe yield? A second major reservoir source of supply is critically necessary to provide for redundant supply should a malevolent act or major catastrophe occur to the Scituate Reservoir system or its treatment plant.



*Drought resistant landscaping*

We all need to support the Big River initiative by conveying your concerns to your state and local representatives. Building the reservoir doesn't mean we must tap the resource right away. But, prolonging construction of this essential resource will exponentially increase the overall future cost to construct the reservoir and also affect the future prosperity of our state.

State regulatory requirements for permitting new groundwater sources have remained not well defined or specific enough to fully evaluate the overall cost associated with meeting the open-ended prerequisite requirements for the groundwater withdrawal application and permitting process. Consequently, efforts in this direction continue to remain on hold while other alternative sources of drinking water are being sought. It is our understanding that the Water Resources Board is continuing to move towards evaluating the potential of developing wells in the Big River Management area but limited progress has been made to date on this initiative because of regulatory ambiguities and funding issues. Water supply is perhaps the most important component to statewide economic sustainability. Contact your area representatives to find out more about this statewide issue and communicate your concerns.

Development of additional drinking water resources in the Mishnock area of West Greenwich and Coventry will continue to be a long time goal of the Kent County Water Authority strategic plan. Scientific analysis of this aquifer revealed that three to four million gallons per day of drinking water could be realized with insignificant impact to the surrounding environment. The proposed expansion of the well fields would be within the property purchased a number of years ago by the Kent County Water Authority for this purpose. These additional wells are necessary to supplement the existing supply in support of the communities

we serve. For several years, the Kent County Water Authority attempted to navigate its way through the ambiguities of the RIDEM permitting process hoping to economically tap the safe yield of these additional drinking water resources. A viable, cost effective permit to expand the well field could not be obtained. Other communities are now experiencing similar obstacles in their quest for both replacement and additional public water wells to support growth in their communities. Because of our past experience and the trend towards disapproval of new or expanded groundwater supplies, we have focused our resources on moving forward to tap the full potential of our existing well field and other potential sources of increased supply. A Department of Health approved treatment system regime is in the final design stage. We hope to bid the construction of the project this year and have full production capabilities online by 2010.

## Water Conservation

Clean potable drinking water is a finite resource. It is imperative for all of us to embrace new strategies that that will work to both protect and conserve it. The impact of water conservation on supply availability has been generally understated and not well understood. Outdoor water use conservation is perhaps one of the the most important factors to consider in your conservation efforts. Balancing the available water supply to meet both the current drinking water needs of our existing customers and the future economic development in our service area is of paramount concern. We strongly believe that this is a statewide conservation issue that demands equitable state regulatory management so that all residents of Rhode Island can equally contribute to the best use of the state's waters. Over the past several years we have introduced several programs to promote water conservation. We appreciate our customers' participation in these programs and will continue to strengthen our commitment to this important cause. As a KCWA customer, you play a vital role in protecting and conserving our precious water resources. Your unyielding cooperation is necessary to help us continue to provide dependable service to all our customers.

On average, Kent County Water Authority customers consume approximately 10 million gallons of water each day during the winter months. On hot summer day's water use can almost double. Seasonal conditions and rising consumption rates may dictate implementation of outdoor water use restrictions on our customers to assure domestic and fire supplies are not compromised. Legislative initiatives promoting priority water supply for economic development demonstrate the importance our state legislative representatives have placed on the impact that water supply has on

the economic wellbeing of the state. If voluntary conservation proves ineffective, our only recourse will be to impose a mandatory seasonal moratorium on outdoor water use until the overall supply problem can be resolved. It is very difficult to assess when additional supply initiatives could be fully implemented. A number of factors must be considered in this process. Legislative support, regulatory delineations/determinations and adequate funding are essential to cost effectively tap new sources of supply and the success of this type of endeavourer. Each and every customer must take action to conserve today, because inevitably every customer will be affected.

## Lawn Care and Landscaping Tips

*Water usage during the summer months increases significantly. This is primarily related to outdoor water use, the majority of which can be directly attributed to lawn watering. You can effectively reduce your summer water use in the following ways:*

- **Plant less lawn** – Reduce traditional grass lawns where possible. Grass requires more water than other types of ground covers. Replace lawn with drought tolerant shrubs, perennials and ground cover.
- **When to Plant Lawn** – The best time to plant grass is in the early spring or the early fall. The temperatures promote growth and the watering requirements are significantly less.
- **Grass Selection** – Select a native, drought-resistant, or low-water-use turf grass such as fescue grasses. Many varieties are available for your use that includes blends of drought tolerant varieties.
- **Plant Trees** – Trees help maintain moisture for nearby plants.
- **Odd/Even Policy.** KCWA's year round odd/even watering policy is in place to help promote conservation and even out the peak demands placed on the available water supplies. This policy does not mean that you are obligated to water your lawn every other day. Watering every other day when soil conditions do not require it can encourage shallow roots, disease, and can weaken plants.
- **Water grass only when needed.** Your lawn needs only one inch of water a week to remain actively growing and healthy. Use a rain gauge to measure weekly rainfall and apply only the amount of extra water needed. Depending on the weather and type of grass,

your lawn may go naturally dormant turning brown or hay like in color no matter how much water. A good rule of thumb is to water approximately once every four to five days and use the rain gauge.

- **Best time to water** - Early morning is best. Less water is lost to evaporation and you will also reduce fungus problems with your lawn.
- **Maintain your lawn properly.** Maintain your lawn at three to four inches in length during the summer heat. During a serious, prolonged drought consider allowing lawns to go naturally dormant, because watering can actually stress the grass more by forcing it to grow under such adverse conditions.
- **Limit Fertilizer Use** – Fertilizer increases the plant’s thirst for water. Avoid use of fertilizers in the summer.
- **Natural Runoff** – Install cisterns or rain barrels to collect water from downspouts which can later be used for watering plants and flowers or depress your lawn 1” or 2” to capture and hold runoff from your downspouts.
- **Soil Preparation** – Preparing your soil properly is perhaps the most important aspect of a water conservative landscape. Deep cultivation with lots of organic matter, such as compost, leaf mold, and peat moss will enrich the soil naturally and hold large quantities of water for proper growth of the root system and plants.
- **Using Mulch** – Use of mulch around plantings helps to reduce evaporation and maintain moisture, limit heat stress, and discourage weed growth.

For more information visit the URI Healthy Landscapes Program website, [www.healthylandscapes.org](http://www.healthylandscapes.org) or call (401) 874-5398.

**In-ground Automatic Sprinklers** are perhaps the largest contributing factor to seasonal water waste. If used correctly, in-ground sprinklers can be somewhat water efficient. Unfortunately, many systems are not set up properly, or do not contain necessary moisture/rain sensors to prohibit operation when it is not necessary. In some cases homeowners may not know how to reset the system for maximum efficiency. This results in considerable wasted water. The following general guidelines can help make your sprinkler system more efficient:

- A licensed irrigation professional should inspect and adjust your system each year.

- The point of connection is the supply line for the irrigation system. All connections, fittings, and valves should be inspected for leaks and proper operation, including the correct operating pressure. Excessive pressure can result in water waste and damaged parts.
- Sprinkler valves open and close to allow for operation of each zone. This is programmed into the controller and should be inspected regularly. Malfunction of these valves can also result in wasted water.
- Sprinkler heads should be checked for proper spacing and alignment, application rates and operating pressure. Move or cap sprinkler heads to avoid watering paved or non-vegetated areas.
- Look for suspicious spots in your landscape that are much greener or consistently wet and muddy. This may be due to an underground leak or other malfunction.
- Learn how to program the system and manage it in manual mode.
- Water once or twice per week. Frequent light watering events encourage disease and shallow roots.
- Water early in the morning to reduce evaporation.
- Do not over water. Use a rain gauge and strive for one inch of water per week (rainfall + irrigation = one inch/week).
- Sprinklers are best suited for grass. Drip irrigation is preferable for plants and shrubs.

#### **Upgrade your system with conservation technology to meet current KCWA rules and regulations:**

- Install a rain shut-off device to prevent watering when it rains.
- Install a soil moisture sensor that schedules irrigation based on soil moisture conditions.
- Consider installing a “smart” controller that schedules irrigation based on weather conditions. For more information visit the Irrigation Association website, [www.irrigation.org](http://www.irrigation.org).



# Kent County Water Authority Water Quality Data

The tables list all of the drinking water constituents detected during the calendar year of this report. The presence of those constituents found in the water at the time of testing does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in these tables are from testing done in the calendar year of the report. In some cases the EPA and the state may require us to monitor for certain constituents less than once per year because the concentrations of these constituents do not change frequently.

Kent County Water Authority routinely monitors for constituents in your drinking water in compliance with federal and state laws. This table shows the detection results from the numerous monitoring tests conducted for the period January 1 to December 31 2008. The tables of "Testing Results" identify those constituents that were "detected" in both the Kent County Water Authority and Providence Water Supply sources. As authorized by the EPA, the state has implemented reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of our data, though representative, is more than one year old.

REGULATED CONTAMINANT	PERIOD	UNIT	MCL	MCLG	DETECTED	RANGE	MAJOR SOURCES	VIOLATION
BARIIUM (1)	2008	ppm	2	2	0.023	.006-.023	Erosion of natural deposits.	NO
CADMIUM(3)	2008	ppb	5	5	1	0-1	Corrosion of galvanized pipes; Erosion of natural deposits.	NO
CHROMIUM(3)	2008	ppb	100	100	6	2-6	Erosion of natural deposits.	NO
FLUORIDE (1)	2008	ppm	4	4	0.23	0.9-1.2	Erosion of natural deposits. Water additive, which promotes strong teeth.	NO
NITRATE-N	2008	ppm	10	10	3.03	0.99-3.03	Erosion from natural deposits. Leaching from septic tanks; sewage; Runoff from fertilizer use.	NO
TOTAL COLIFORM BACTERIA (2)	2008	Monthly Max %	Presence of coliform bacteria in >5% of monthly samples	0%	3%	0-3%	Naturally present in the environment.	NO
TURBIDITY (1)	2008	NTU	TT	N/A	0.14	N/A	Soil runoff.	NO
TOTAL ORGANIC CARBON(1)	2008	ppm	TT	N/A	1.23	1.05-1.41	Naturally present in the environment.	NO
TOTAL TRIHALOMETHANES (TTHM) (4)	2008	ppb	80	N/A	37.2	0-85.8	By-product of drinking water chlorination.	NO
HALOACETIC ACIDS (HAA5) (4)	2008	ppb	60	N/A	5.0	0-25.5	By-product of drinking water chlorination.	NO
CHLORINE FREE RESIDUAL	2008	ppm	4	4	0.28	0.02-0.87	Water additive used to control microbes.	NO
COMBINED RADIUM 226 AND 228(3)	2008	pCi/L	5	0	2.2	ND-2.2	Erosion of natural deposits.	NO
LEAD AND COPPER RULE	PERIOD	UNIT	AL	MCLG	90th PERCENTILE DETECTED	RANGE	MAJOR SOURCES	VIOLATION
COPPER	2006	ppm	1.3	1.3	.04	0 of 60 samples was above the action level	Corrosion of household plumbing systems. Erosion of natural deposits.	NO
LEAD	2006	ppb	15	0	5	1 of 60 samples was at the action level	Corrosion of household plumbing systems. Erosion of natural deposits.	NO

## Kent County Water Authority Table Footnotes

Kent County Water Authority Table Footnotes:

- (1) Detection level influenced by Providence Water purchases.
- (2) This value refers to the highest monthly percentage of positive samples detected during the year. 1199 samples were collected for compliance monitoring and four tested positive during one sampling period. Repeat samples from the same sites were tested,

- the results of which were negative for both fecal coliform and total coliform bacteria.
- (3) Reflects sampling at groundwater source before blending with purchased water from Providence Water Supply Board.
- (4) Contains data from ISDE monitoring. ISDE monitoring results are not considered compliance data but representative of the EPA monitoring program.

# Providence Water Quality Data

Our Cranston customers receive water through a direct-metered connection to the Providence Water Supply Board. The table below represents the results of the testing performed by Providence Water Supply Board that has been identified by Providence Water as applicable to the reporting requirements

for this area. Results shown on the Kent County Water Authority Quality Data table for lead, copper, haloacetic acids, total coliform bacteria, and total trihalomethanes are also applicable to our Cranston customers.

REGULATED CONTAMINANT	PERIOD	UNIT	MCL	MCLG	DETECTED	RANGE	MAJOR SOURCES	VIOLATION
FLUORIDE	2008	ppm	4	4	1.2	0.9-1.2	Erosion of natural deposits. Water additive, which promotes strong teeth.	NO
BARIUM	2008	ppm	2	2	0.01	N/A	Erosion of natural deposits	NO
TURBIDITY (1)	2008	NTU	TT	N/A	0.14	N/A	Soil runoff.	NO
TOTAL ORGANIC CARBON(2) (removal ratio)	2008	ppm	TT	N/A	1.23	1.05-1.41	Naturally present in the environment.	NO

## Water Quality Table Footnotes:

- 0.14 NTU was the highest single turbidity measurement recorded. The lowest monthly percentage of samples meeting the turbidity limit was 100 %. The average turbidity value for 200 was < 10 NTU.
  - In order to comply with EPA standard, the removal ratio must be greater than 1. Detected level is the lowest removal ratio per quarter. Range is the lowest and highest removal ration per month.
- N/A = Not Applicable

## Table Unit Descriptions:

- AL** Action Level
- MCL** Maximum Contaminant Level
- MCLG** Maximum Contaminant Level Goal
- pCi/L** Picocuries Per Liter  
(a measure of radioactivity)
- ppb** Parts Per Billion, or micrograms per liter
- TT** Treatment Technique
- NTU** Nephelometric Turbidity Units
- ppm** Part Per Million
- N/A** Not Applicable
- ND** None Detected
- HA** Health Advisory
- MRDL** Maximum Residual Disinfection Level
- MRDLG** Maximum Residual Disinfection Level Goal

## Important Drinking Water Definitions:

**MCLG:** Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**MCL:** Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**TT:** Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

**AL:** Action Level: The concentration of a contaminant, which if exceeded, triggers a treatment of other requirements that a water system must follow.

**MRDL:** Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for the control of microbial contaminants.

**MRDLG:** Maximum Disinfectant Level Goal: The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

## Source of Water

The Kent County Water Authority purchases approximately 80 percent of your water from the Providence Water Supply Board. This supply is treated surface water from the following reservoirs located in the central part of the state: Scituate, Regulating, Moswansicut, Ponaganset, Barden and Westconnaug reservoirs. The remainder of your water is produced from the following groundwater resources: Mishnock wells #1 and #3 located off Nooseneck Hill Road bordering Coventry and West Greenwich, Spring Lake well located off Tiogue Avenue, Coventry, and our East Greenwich well located off Post Road at the Warwick and East Greenwich line. KCWA also wholesales water to the City of Warwick to supply the Potowomet section.

## Capital Improvements

Capital Improvement Projects are intrinsic components to the future of the water supply system. Completion of these projects will help improve water quality, facilitate regulatory compliance initiatives, and better provide supply for the customer. In 2008 the Capital Improvement Project plan was revised to reflect improvements identified in the latest hydraulic studies of the system.

Our goal is to provide better service. As an additional benefit of these projects, the Kent County Water Authority will be resurfacing the roadway impacted by construction work. The resurfacing effort will not impact your city, town or state tax base, because it is funded solely from the project budget, which receives neither municipal nor state participation.

In 2008, KCWA commenced work on several important projects, including:

- Construction of a new 1.5 million gallon storage tank on Nike Site Road. This storage facility was necessary in order to consolidate hydraulic gradients, activate additional supply capabilities from our renovated pump station and improve overall service to this area of Coventry. Decommission of the existing Read Schoolhouse Road 430 foot pressure gradient tank and pump station will occur at the completion of the project. The new tank project is also intended to facilitate future capital plans that will reinforce the stability of the 500 foot pressure gradient supply through interconnection of this storage and transmission capacity with the existing Technology Park infrastructure. The consolidation of this infrastructure will decrease vulnerability by providing added redundancy in both storage and supply facilities for this supply gradient.

- Installation and replacement of approximately 1075 linear feet of 16-inch through 20-inch diameter water mains and 3950 linear feet of 12-inch drainpipe in Coventry. This project provides the infrastructure necessary to activate the new Read Schoolhouse Road storage tank facilities to improve service pressure and flow in this area. The final paving associated with this project will be completed in the spring/summer of 2009.
- The final stages of design for a new water treatment plant at the Mishnock Well Field in Coventry were completed in 2008. The new treatment plant will incorporate state-of-the-art technology to deliver high-quality water to our customers. It is anticipated that construction will be initiated in 2009 and the plant will come on line in 2010.

## Working Towards Manganese Mitigation

Manganese is not regulated under federal and state primary drinking water health standards. This mineral is a harmless aesthetic aspect of New England groundwater supplies that may be more noticeable to some consumers due to the use of chlorinated cleaning products. Some time ago, we implemented a Manganese Sequestering Pilot Treatment Program for our Warwick/East Greenwich distribution area. The goal of this program was to attempt to eliminate the staining effects related to the precipitation of soluble manganese in the source water supply.

Our engineers are reviewing the results of this pilot study along with various other treatment options and when completed will recommend the least expensive option to deal with this aesthetic aspect of the water supply. In our endeavor to provide the highest quality, and most cost effective product to our customers, we intend to move forward with the design and construction of the proposed treatment system. We continue to advocate that you remain vigilant in following our suggestion not use chlorinated dishwashing detergents, chlorine bleach laundry products or monthly drop-in toilet tank cleaning products that contain chlorine. These types of products tend to promote the occurrence of staining despite the use of the

**The goal of this program was to attempt to eliminate the staining effects related to the precipitation of soluble manganese in the source water supply.**

sequestering treatment regime. Certainly, feel free to contact us at 821-9300 or [customerservice@kentcountywater.org](mailto:customerservice@kentcountywater.org) if you have any questions about our proposed programs or would like to discuss aspects of the water supply with one of our customer representatives.

## Cross Connection Control

Legislative initiative in 2007 resulted in new laws concerning cross connection control and backflow prevention. The Rhode Island Department of Health is currently working on promulgating rules that will outline enforceable regulatory requirements concerning the installation of backflow prevention appurtenances in both residential and commercial buildings. At this point it appears the new requirements will mainly focus on “containment.” Containment will require the installation of an appropriate backflow prevention device directly after the meter in the vicinity where the water service enters the building. Rhode Island plumbing code also requires the installation of thermal expansion controls in conjunction with the backflow device installation. To be in compliance with the impending regulations, the Kent County Water Authority will be implementing a revised full scale cross connection control initiative upon promulgation of the final Rhode Island Department of Health Cross Connection Regulations. We will keep our customers informed of these changes in future updates to “E-News” section of our website. A copy of the current KCWA Rules and Regulations can also be obtained at our office or on line at [www.kentcountywater.org](http://www.kentcountywater.org).

## Meter Technologies

Metering technology continues to advance and represents a key aspect to economically providing you service. Radio frequency metering technology is now being introduced in the Kent County Water Authority service area. This technology represents the latest in digital meter registering equipment for documenting our customer’s consumption. This type of meter also provides built-in leak detection and consumption trending that can help provide the information necessary to answer customer questions on unusual or abnormal consumption related billing concerns. The existing metering technology has become obsolete and no longer supported by the manufacturer. Our goal is to eventually replace all existing meters with this type of technology, as our programs advance and the new equipment becomes more readily available for installation.

## Lead Informational Statement

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Kent County Water Authority is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>





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